

## **BEACH HUT HIRE TERMS & CONDITIONS**

c/o Cliff Farmhouse B&B Suites & Owners (Mr JA & Mr SF Bray)

### **Bookings**

The Beach Hut (R&R, No 61) can be booked for single day or multi-day hire throughout the year. Provisional bookings can be made for any future date in 2024, but **bookings will only be confirmed 14 days prior to the hire start date.**

The Beach Hut is available for resident guests of Cliff Farmhouse B&B Suites and non-resident guests. Resident guests will receive an exclusive discount and priority access will be granted where possible.

All booking enquiries must be made by email ([stay@cliffarmhouse.co.uk](mailto:stay@cliffarmhouse.co.uk)) or by phone (07941 225 777) and are subject to availability.

### **Payment**

The daily rate will be confirmed by email and must be paid in full before a booking is confirmed. Once payment is received, an email confirmation will be sent to the guest.

An additional £100 Security Deposit is required to be paid 2 days prior to the hire date. This will be returned in full within 3 days of your departure, subject to an inspection after your departure\*.

### **Methods of Payment**

Payments can be made by BACS or CASH and cleared funds must be received before the booking is confirmed.

### **Booking Cancellations, Refunds and Amendments**

Provisional bookings can be cancelled at any time by the guest or the owner without penalty.

No refunds will be given for the cancellation of confirmed bookings.

No booking hire date amendments are permitted for confirmed bookings.

Note:

- No refunds will be made for inclement weather or un-used days.
- No refunds will be given if you cannot get parking. In the summer months car parks get very busy so we would advise arriving as early as possible.
- We reserve the right to cancel any confirmed booking at any time if the Beach Hut is not useable/accessible, due to maintenance works or any other unforeseen circumstances. In these circumstances, we will try our best to find another beach hut in the same area, or try to offer you an alternative date (for the same price stated in the booking confirmation), subject to availability. If we can't, a full refund will be issued.

### **General Terms & Additional Information**

1. Access time is from 9am to 9pm. The Public Car Park adjacent to the Le Strange Arms Hotel is locked at 9pm. The car park times & prices may change daily. Having the Beach Hut booked does not guarantee you a space in the car park.
2. Key collection will be from Cliff Farmhouse B&B Suites in Old Hunstanton. The time will be agreed prior to the hire start date but is expected from 9 am on the first hire date.
3. Key to be returned by 9:30 pm on the last hire date. Key to be posted through the letterbox of the main door.
4. Overnight stays are strictly not permitted in the beach hut or the car park.
5. Fires, BBQ's, use of candles and smoking is strictly prohibited in and around the beach hut.
6. Loud music is not permitted.
7. Please be considerate to people occupying other beach huts.
8. A maximum of 8 people and 1 well behaved dog are allowed inside the beach hut at any time. This includes visiting guests outside the beach hut.
9. Payment confirms that the Booker accepts these Terms & Conditions.

10. The person making the booking is responsible for the beach hut and all their guests. We recommend all guests using the beach hut read the terms and conditions.
11. \*The Beach Hut must be left in the same condition that you found it. This includes washing-up any used utensils, crockery, cutlery, mugs, cups, glasses etc. All cleaning products are provided for this purpose. There is a broom, dustpan and brush for sweeping out the hut before leaving. Please use the rubbish bags provided.
12. **ALL RUBBISH MUST BE REMOVED AND TAKEN AWAY ON DEPARTURE.**
13. **STRICTLY NO FOOD WASTE TO BE WASHED DOWN THE SINK.**
14. \*Should the beach hut need an additional clean after the hire period, £30 will be deducted from the Security Deposit.
15. \*The Hirer is liable for any loss or damage caused to the beach hut during the hire period, unless it is agreed to be reasonable wear and tear. An inspection of the beach hut will take place after departure, but please inform us about any damage or breakages as soon as possible so we can access the situation and plan accordingly in preparation for the next hire guest.
16. Please refrain from leaving valuables unattended in the beach hut. Cliff Farmhouse B&B Suites and the Owners are not liable for any damage or loss that may occur during your visit.
17. All equipment at the beach hut, including the stove, is used at your own risk. For the stove, it is important to insert the gas canister correctly to avoid a potential fire. Full user instructions are provided in the beach hut and must be read carefully before operating the stove.
18. \*Any broken stoves caused by user error will be charged £25. Stoves can only be used for boiling water, for hot drinks and washing up. They are not permitted for cooking.
19. A fire extinguisher, fire blanket and first aid kit are provided inside the beach hut (located in the cupboard under the sink).
20. Behaviour at the beach hut should be in keeping with a family environment and should not be excessive, noisy or disruptive. We reserve the right to ask you to leave if any member of the party is displaying unreasonable behaviour, causing a nuisance to other people, or causing damage to the beach hut.
21. Please be aware of the 3 steps at the front of the beach hut. A hand-rail is provided, but please take every care to use them safely. Children or those with mobility issues must be supervised and/or assisted on the steps.
22. \*There will be an extra charge of £15 for any lost keys.
23. Any lost property can either be collected the morning after by the hirer, or we may be able to send by post at your own expense. Alternatively, we are happy to take items to a charity shop instead.
24. To the maximum extent permitted by law, Cliff Farmhouse B&B Suites and the Owners will not be liable for any loss, damage, accident or injury which may occur during your hire of the beach hut.
25. A fresh water tap is available nearby, between 1<sup>st</sup> April to 31<sup>st</sup> October. From 1<sup>st</sup> November to 31<sup>st</sup> March guests will need to provide their own water for drinking and washing up.
26. The Public Toilets at Old Hunstanton Beach (beside the RNLI Station and Le Strange Hotel) are available 24 Hours from 1<sup>st</sup> April to 31<sup>st</sup> October.
27. For any life/property threatening emergency please call 999 immediately.
28. For any secondary emergency on site please call Vicky on 07941 225 777 or Graham on 07966 467 197.
29. If you come across a stranded sea animal, or you think they might be sick, injured or abandoned, please call the British Divers Marine Life Rescue on 01825 765546. Do not attempt to move or drag the animal.
30. Please check the tide times in advance of your hire <https://www.norfolk-tides.com/old-hunstanton-beach-tide-times>
31. For your own safety information please visit <https://rnli.org/safety/respect-the-water>